## Software Quality

17-313 Fall 2024 Foundations of Software Engineering <u>https://cmu-17313q.github.io</u> Eduardo Feo Flushing

Sources:

- Effective Software Testing: A developer's guide. Maurizio Aniche
- Software Quality and Testing TU Delft
- Introduction to Combinatorial Testing. Rick Kuhn





## Administrivia

- P3 is out
- Exam grades released
  - You can collect your cheat sheets
- Gradebook is live
- There will be a post-midterm activity with bonus points

## **Smoking Section**

•Last **two** full rows







## Learning Goals

- Understand the concepts of software quality and technical debt
- Reflect on personal experiences of technical debt
- Learn best practices for proactively ensuring quality
- Learn techniques for creating functional tests
- Explain the importance of technical debt management
- Learn techniques for managing technical debt





## Software Quality







### **Internal Quality**



- Is the code well structured?
- Is the code understandable?
- How well documented?

### **External Quality**



- Does the software crash?
- Does it meet the requirements?
- Is the UI well designed?





## **Testing** Assuring external quality







## Terminology

### Failure:

*"Deviation of the component or system from its expected delivery, service or result"* 

*"Manifested inability of a system to perform required function"* 









Fault / Defect:

*"Flaw in component or system that can cause the component or system to fail to perform its required function"* 

*"A defect, if encountered during execution, may cause a failure of the component or system"* 







#### Error:

"A human action that produces an incorrect result"





## Terminology

#### Failure:

• Manifested inability of a system to perform required function.

#### Defect (fault):

• missing / incorrect code

#### Error (mistake)

human action producing fault

And thus:

- Testing: Attempt to trigger failures
- Debugging: Attempt to find faults given a failure

Bug



Carnegie Mellon University

## Principles of Testing #1: Avoid the *absence of defects* fallacy

- Testing shows the presence of defects
- Testing does not show the absence of defects!
- "no test team can achieve 100% defect detection effectiveness"



Effective Software Testing: A developer's guide. Maurizio Aniche





Principles of Testing #2: Exhaustive testing is impossible



- A simple function, 1 input, string, max. 26 lowercase characters + symbols (@,.,\_,-)
- Assume we can use 1 zettaFLOPS: 10<sup>21</sup> tests per second



Effective Software Testing: A developer's guide. Maurizio Aniche





## Principles of Testing #3: Start testing early

- To let tests guide design
- To get feedback as early as possible
- To find bugs when they are cheapest to fix
- To find bugs when have caused least damage





## Principles of Testing #4: Defects are usually clustered

- "Hot" components requiring frequent change, bad habits, poor developers, tricky logic, business uncertainty, innovative, size, ...
- Use as heuristic to focus test effort





## Principles of Testing #5: The pesticide paradox

"Every method you use to prevent or find bugs leaves a residue of subtler bugs against which those methods are ineffectual."

- Re-running the same test suite again and again on a changing program gives a false sense of security
- Variation in testing





## Principles of Testing #6: Testing is context-dependent



Mellon University



## Principles of Testing #7: Verification is not validation

Verification

- Does the software system meet the requirements specifications?
- Are we building the **software right**?

Validation

- Does the software system meet the user's real needs?
- Are we building the **right software**?

# VERIFICATION VALIDATION

Image Credit: Philip Koopman







## How to create tests?





## Test design techniques

- **Opportunistic/exploratory testing:** Add some unit tests, without much planning
- **Structural testing ("white box"):** Derive test cases to cover implementation paths
  - Line coverage, branch coverage
- Specification-based testing ("black box"): Derive test cases from specifications
  - Boundary value analysis
  - Equivalence classes
  - Combinatorial testing
  - Random testing





## **Specification Testing**

Tests are based on the specification

### Advantages:

- Avoids implementation bias
- Robust to changes in the implementation
- Tests don't require familiarity with the code
- Tests can be developed before the implementation





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. . .

Compute the price of a bus ride:

- Children under 2 ride for free.
- Children under 18 and senior citizens over 65 pay half the fare
- All others pay the full fare of \$3.
- On weekdays (Monday to Friday), between 7am and 9am and between 4pm and 6pm, a peak surcharge of \$1.5 is added to the fare.
- During weekends (Saturday and Sunday), there is a flat rate 10 of \$2 for all riders, except for children under 2.
- Short trips under 5 minutes during off-peak times are free, 11 12 except on weekends.

- If the trip occurs on a public holiday, a special holiday surcharge of \$2 is added, ignoring other surcharges and the weekend flat rate. 11 11 11

```
def bus_ticket_price(age: int,
16
17
                         ride datetime: datetime,
18
                         ride duration: int,
                         is_public_holiday: bool) -> float:
19
```





## What about exhaustive testing?

#### Idea: Try all values!

- **age: int** (2 117) years
- datetime: DateTime (hh:mm + M/D/Y)
- rideTime: int (in minutes, 1 2 Hours)
- is\_public\_holiday: bool (2 values)

116 x 1440 (minutes per day) x 1826 (days in the next 5 years) x 120 (ride time) x 2

#### ~ 72 Billion test cases





## What about exhaustive testing?

Exhaustive testing is usually impractical – even for trivially small problem

Key problem: choosing test suite

- Small enough to finish in a useful amount of time
- Large enough to provide a useful amount of validation

Alternative: **Heuristics** 





## **Equivalence** Partitioning



versity

- Identify sets with same behavior (equivalence class)
- Try one input from each set
- Equivalence classes derived from specifications (e.g., cases, input ranges, error conditions, fault models)
- Requires domain-knowledge



# 

## Example: Equivalence Classes?







# 

## The category-partition method

- Identify the parameters
- The domains of each parameter
  - From the specs
  - Not from the specs
- Add constraints (minimize)
- Remove invalid combinations
- Reduce number of exceptional behaviors
- Generate combinations





#### The category-partition method 1 11 11 11

_					
2	Compute the price of a bus ride:	L			
Э	- Children under 2 ride for free.				
4	- Children under 18 and senior citizens over 65 pay half the fare				
5	- All others pay the full fare of \$3.	Variable			
6	- On weekdays (Monday to Friday), between 7am and 9am and				
7	between 4pm and 6pm, a peak surcharge of \$1.5 is added	age			
8	to the fare.				
9	- During weekends (Saturday and Sunday), there is a flat rate				
10	of \$2 for all riders, except for children under 2.	ride_datetime			
11	- Short trips under 5 minutes during off-peak times are free,				
12	except on weekends.				
13	- If the trip occurs on a public holiday, a special holiday surcharge				
14	of \$2 is added, ignoring other surcharges and the weekend flat rate.				
15	ппп				
16	<pre>def bus_ticket_price(age: int,</pre>	ride_duration			
17	ride_datetime: datetime,				
18	ride_duration: int,	is public holida	ay		
19	<pre>is_public_holiday: bool) -&gt; float:</pre>				
20					



Variable	Domains
age	<2, [2,17], [18,65], >65
ride_datetime	weekdays peak and off-peak, weekends peak and off-peak 
ride_duration	<5, >=5
is_public_holiday	F, T



S3D



## Boundary-value analysis



**Key Insight:** Errors often occur at the boundaries of a variable value

- For each variable, select:
  - minimum,
  - min+1,
  - medium,
  - max-1,
  - maximum;
  - possibly also invalid values min-1, max+1





## Boundary-value analysis

S3D

1				
2	Compute the price of a bus ride:			
3	- Children under 2 ride for free.			
4	- Children under 18 and senior citizens over 65 pay half the fare			
5	- All others pay the full fare of \$3.	variable		
6	5 - On weekdays (Monday to Friday), between 7am and 9am and			
7	7 between 4pm and 6pm, a peak surcharge of \$1.5 is added age			
8	to the fare.			
9	9 - During weekends (Saturday and Sunday), there is a flat rate			
10	0 of \$2 for all riders, except for children under 2. ride_da			
11	- Short trips under 5 minutes during off-peak times are free,			
12	except on weekends.			
13	- If the trip occurs on a public holiday, a special holiday surcharge			
14	of \$2 is added, ignoring other surcharges and the weekend flat rate.			
15	15 """			
16	16 def <a href="bus_ticket_price">bus_ticket_price</a> (age: int, rid			
17	<pre>ride_datetime: datetime,</pre>			
18	ride_duration: int,	is public h		
19	<pre>is_public_holiday: bool) -&gt; float:</pre>	r		
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Variable	Domains
age	<2, [2,17], [18,65], >65
ride_datetime	weekdays peak and off-peak, weekends peak and off-peak 
ride_duration	<5, >=5
is_public_holiday	F, T





## Pairwise testing



**Key Insight:** some problems only occur as the result of

an interaction between parameters/components

- Examples of interactions:
  - The bug occurs for senior citizens traveling on weekends (pairwise interaction)
  - The bug occurs for senior citizens traveling on weekends during peak hours (3-way interaction)
  - The bug occurs for adults traveling long trips during public holidays that are weekends. (4-way interaction)
- Claim: Considering pairwise interactions finds about 50% to 90% of defects





## Group Activity:

- Use specification testing to create a test suite for the bus\_ticket\_price example
- Explain the heuristics you use to create your test cases
- BONUS: Test the program and find some bugs!

#### **Bus Ticket Pricing Rules**

- Children under 2 ride for free.
- Children under 18 and senior citizens over 65 pay half the fare.
- All others pay the full fare of \$3.
- On weekdays (Monday to Friday), between 7am and 9am and between 4pm and 6pm, a peak surcharge of \$1.5 is added to the fare.
- During weekends (Saturday and Sunday), there is a flat rate of \$2 for all riders, except for children under 2 who still ride for free.
- Short trips under 5 minutes during off-peak times are free, except on weekends.
- If the trip occurs on a public holiday, a special holiday surcharge of \$2 is added, ignoring other surcharges and the weekend flat rate.



#### https://bit.ly/CMU313-activity





## When to create and run tests?





## The V-Model







## Test Driven Development

Tests first!

Popular agile technique

Write tests as specifications before code

Never write code without a failing test

#### Claims:

- Design approach toward testable design
- Avoid writing unneeded code
- Higher product quality (e.g. better code, less defects)
- Higher test suite quality
- Higher overall productivity



Carnegie

Jniversity

